

The Benefits Center P.O. Box 100158, Columbia, SC 29202-3158

Toll-free: 1-800-635-5597 Fax: 1-800-447-2498 Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

For use with policies issued by the following Unum Group ["Unum"] subsidiaries:

Unum Life Insurance Company of America Provident Life and Accident Insurance Company

#### **OUR COMMITMENT TO YOU**

We understand an illness or injury creates emotional, physical and financial challenges and we want to do whatever we can to help you. You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during the claim process.

#### INSTRUCTIONS

## When should you use this claim form?

Use this claim form to submit a Voluntary Benefits Accident claim to Unum.

## Who is responsible for completing this claim form?

The information provided on this claim form will be used to evaluate your eligibility for Accident benefits. Please provide complete and legible responses to ensure your claim is processed as quickly as possible. Please enclose any additional information you feel will assist us in the evaluation of your claim.

- Insured/Patient Statement (pages 4-6): Please complete this section of the claim form and fax the completed form to 1-800-447-2498. If you prefer, it may be mailed to the address noted above.
- Please complete the name and date of birth fields at the top of every page for easy identification in case the pages become separated.
- Authorization to Share Information with Third Parties (page 7): If you wish to give us permission to share the details of your claim with a third party (such as your spouse, son, daughter, friend, etc.), please sign and date this form and fax it to 1-800-447-2498. If you prefer, it may be mailed to the address noted above.
- Insured/Patient Authorization (last page): Please sign and date this form, provide a copy to your attending physician, and fax the completed form to 1-800-447-2498. If you prefer, it may be mailed to the address noted above. This form authorizes the release of medical and other types of information needed to evaluate your claim.
- Employer Statement (page 8): If you are applying for the Disability Rider benefit, please give this section of the claim form to your employer and ask him/her to complete, sign and date the form. Your employer should fax the completed form to 1-800-447-2498 or mail it to the address noted above.
- Attending Physician Statement (pages 9-10): Please complete Part I of this statement, then give this section of the claim
  form to the physician or treating provider primarily responsible for your care and ask him/her to complete Part II. Your physician
  or treating provider should fax the completed form to 1-800-447-2498 or mail it to the address noted above. Unum is not
  responsible for expenses associated with the completion of this form.

#### Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.



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### Instructions (continued) / Claim Fraud Statements

# **Fraud Warning**

For your protection, the laws of several states, including Alaska, Arizona, Arkansas, Delaware, Idaho, Indiana, Louisiana, Maine, Maryland, New Mexico, Ohio, Oklahoma, Rhode Island, Tennessee, Texas, Virginia, Washington, and West Virginia require the following statement to appear on this claim form:

Any person who knowingly and with the intent to injure, defraud or deceive an insurance company presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

### Fraud Warning for California Residents

For your protection, California law requires the following to appear on this claim form:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

## **Fraud Warning for Colorado Residents**

For your protection, Colorado law requires the following to appear on this claim form:
It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

#### Fraud Warning for District of Columbia Residents

For your protection, the District of Columbia requires the following to appear on this claim form: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

## Fraud Warning for Florida Residents

For your protection, Florida law requires the following to appear on this claim form:

Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

#### Fraud Warning for Kentucky Residents

For your protection, Kentucky law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

#### Fraud Warning for Minnesota Residents

For your protection, Minnesota law requires the following to appear on this claim form: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

# Fraud Warning for New Hampshire Residents

For your protection, New Hampshire law requires the following to appear on this claim form:

Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.

### Fraud Warning for New Jersey Residents

For your protection, New Jersey law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, which is a crime, subject to criminal prosecution and civil penalties.



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Instructions (continued) / Claim Fraud Statements

# Fraud Warning for New York Residents

For your protection, New York law requires the following to appear on this claim form: Any person who knowingly and with the intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

# Fraud Warning for Oregon Residents

For your protection, Oregon law requires the following to appear on this claim form: Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

# Fraud Warning for Pennsylvania Residents

For your protection, Pennsylvania law requires the following to appear on this claim form:

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

## **Fraud Warning for Puerto Rico Residents**

For your protection, Puerto Rico law requires the following to appear on this claim form: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.



CL-1023 (05/10)

# **ACCIDENT CLAIM FORM**

The Benefits Center

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INSURED/PATIENT STATEN	IENT (PLEAS	E PRINT)			
A. Type of Claim			· · · · · · · · · · · · · · · · · · ·	<u>, , , , , , , , , , , , , , , , , , , </u>	
Please check the type of claim you are					
☐ Accidental Injury ☐ Hospital Conf			<u> </u>		
This claim is for:   Self  Spouse	□ Domestic Pa	artner 🗌 Dependent Cl	ild		
B. Information About the Insured					
Last Name	, , , , , , , , , , , , , , , , , , ,		Suffix First N	ame	
Date of Birth (mm/dd/yy)		Social Security Numb	er	Gender □ Male	
Home Address				□ Female	
City		<u></u>	Sta	ate Zip	
					<b></b>
Home Telephone Number		Cellular Telephone Ni	mber	Work Telephone Numbe	er
Accident Policy Number	Pref	erred e-mail address (fo	confirmation purposes onl	у)	
Language Preference ☐ English ☐	] Spanish				
Please check all types of coverage yo	u have with Unum	1.			
☐ Short Term Disability	☐ Long Term Dis	sability	☐ Individual Disability	☐ Life Insuran	се
Policy #	Policy#		Policy #	Policy #	
☐ Voluntary Benefits Disability	•	☐ Voluntary Benefits C	ancer/Critical Illness Insura	ance Uvoluntary Benefits N	MedSupport Insurance
Policy #		Policy #		Policy #	
While there is no legal requirement for coverage you have with us for which y policy or policies.					
C. Information About the Patient					,
Last Name			Suffix First N	lame	MI
Date of Birth (mm/dd/yy)		Social Security Numb	er	Gender	<del></del>
				□ Male □ Female	
Home Address		1			
City			Sta	ate Zip	
					-
D. Complete this section for HOSPI	TAL CONFINEME	NT/INTENSIVE CARE	laims.		
Please attach an itemized copy of you 1. Diagnosis 2. Admission and discharge dates	ır hospital bili that	includes the following in	ormation.		
If your hospital bill does not contain th	is information, plea	ase ask your doctor to co	mplete the Attending Physi	ician Statement (pages 7-8, Sc	actions B & C of this form.)



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Date of Birth (mm/dd/yy)	INSURED/PATIENT STATEMENT (C	continued)															
E. Complete this section for ACCIDENTAL INJURY CLAIMS  Date of Accident  Time of Aci	· · · · · ·			•••	·							Dat	e of B	irth (n	nm/dd	/уу)	
Detect of Accident						Т		T									
Were you at work at the time of your accident?	E. Complete this section for ACCIDENTAL IN	JURY CLAIMS															-
Please explain how your accident happened. (If you need more space, please attach a separate sheet of paper).  Please attach itemized copies of any bills related to this accident including doctor, emergency room, hospital, and motor vehicle incident/accident report. Bills should include diagnosis information from your medical provider). Additional medical information may be requested to evaluate your claim.  Finformation About Physicians and Hospitals  Please provide the following information about all your current treatment providers (physicians, hospitals, physical therapists, etc.). If you are being treated by more than three providers, please share the following information for each provider on a separate sheet of paper and include it with this form.  Primary Care Physician Name  Mailling Address  Telephone No.  Tel	Date of Accident	Time of A	ccident			• • •		a.m.	□ p.r	n.			• •		**1		
Should include diagnosis information (from your medical provider). Additional medical information may be requested to evaluate your claim.  F. Information About Physicians and Hospitals  Please provide the following information about all your current treatment providers (physicians, hospitals, physician harms in the providers, pieces share the following information for each provider on a separate sheet of paper and include it with this form.	•		space, pleas	se attach	a separ	rate s	sheet o	f pape	r).								
Please provide the following information about all your current treatment providers (physicians, hospitals, physical therapists, etc.). If you are being treated by more than three providers, please share the following information for each provider on a separate sheet of paper and include it with this form.  1.	, ,		-											ciden	t repor	rt, B	ills
Primary Care Physician Name									_				-	-			
Specialty  City State Zip Fax No.  Date of First Visit (mm/dd/yy)  2. Treating Physician Name  Mailing Address  Telephone No.  Specialty  Date of Next Visit (mm/dd/yy)  3. Treating Physician Name  Mailing Address  Mailing Address  Telephone No.  (	Please provide the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers, please share the following information about more than three providers are the following information about more than three providers are the following information and the following information are the following information are the following information are the following information and the following information are the following inf	all your current tro owing information	eatment pro n for each p	viders (pl rovider or	nysician n a sepa	s, ho arate	spitals sheet	, physi of pap	cal the er and	rapista includ	s, et le it	c.). If with th	you ar nis for	e beir n.	ng trea	ated	by
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Treating Physician Name    Mailing Address   Telephone No. (   )	Specialty	City		St	ate		Zij	<u></u>		Fax	No.						
Specialty  City State Zip Fax No.  Date of First Visit (mm/dd/yy)  3. Treating Physician Name Mailing Address Telephone No. ( ) Specialty City State Zip Fax No.  Specialty Date of First Visit (mm/dd/yy)  Date of Next Visit (mm/dd/yy)  Please list any hospital visits/admissions you have had in the last 12 months. If you have had more than two, please share the following information for each visit/admission on a separate sheet of paper and include it with this form.  1. Hospital Address Date of Visit/Admission (mm/dd/yy)  Procedure City State Zip Date of Visit/Admission (mm/dd/yy)	Date of First Visit (mm/dd/yy)	Date of N	ext Visit (mr	n/dd/yy)	.,,,-,,					(		)					
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G. Tax Considerations

Benefit payments under this policy could be considered taxable income to the extent you pay premiums on a pre-tax basis or your employer pays premiums without including them in your income. Unum reports taxable income to you and the IRS as required on form 1099-MISC for Accident plan benefits and/or a W-2 for Accident Disability benefits. Every tax situation is unique. You should seek independent advice if you have questions about your personal tax situation.



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CL-1023 (05/10)

#### **ACCIDENT CLAIM FORM**

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You are not required to sign this Optional Authorization. However, if you would like us to communicate with a family member, friend or other third party about your claim, we recommend completing the information below. Please sign and date the form as indicated and mail or fax it to the address or fax number indicated above.

# **Optional Authorization to Disclose Information to Third Parties**

To assist in the evaluation or administration of my claim(s), I authorize Unum Group, its subsidiaries and duly authorized representatives ("Unum") to share personal health and financial information relating to my claim with the family members, friends, and/or other third parties listed below: My Spouse: (Name) Other Family Member: (Name / Relationship) Other person: (Name / Relationship) I authorize Unum to leave messages about my claim on my voicemail / answering machine. I understand that information about my claim may include information about my health and that such information about my health may be related to any disorder of the immune system including, but not limited to, HIV and AIDS; use of drugs and alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes. I do not wish the following information about my claim to be shared (leave blank if not applicable): I further understand that the information is subject to redisclosure and might not be protected by certain federal regulations governing the privacy of health information. I may revoke this authorization in writing at any time except to the extent Unum or the authorized recipient of my information has relied on it prior to receiving my notice of revocation. I may revoke this Authorization by sending written notice to the address above. This authorization is valid for the shorter of two (2) years or the duration of my claim. I may request a copy of the Authorization and a copy shall be as valid as the original. Insured/Patient Signature Date Printed Name Social Security Number I signed on behalf of the claimant as \_ (indicate relationship). If Power of Attorney Designee, Personal Representative, Guardian, or Conservator, please attach a copy of the document granting authority. Unum is a registered trademark and marketing brand of Unum Group and its insuring subsidiaries.



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ACCIDENT CLAIM FORM
The Benefits Center
P.O. Box 100158, Columbia, SC 29202-3158
Toll-free: 1-800-635-5597 Fax: 1-800-447-2498
Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

ATTENDING PHYSICIAN	STATEMENT (PLEA	ASE PRINT)					
PART I: TO BE COMPLETED BY	INSURED/PATIENT	,				•	
Insured Name (Last Name, Suffix  Patient Name (Last Name, Suffix,  Patient Relationship to Insured:  Patient Gender:   Male  Fe	First Name, Mf)  Self Spouse Demale			Patient S	ocial Security Numb	er	
PART II: TO BE COMPLETED B' Instructions: If the patient is sub- Confinement/Intensive Care Rider	mitting a claim for Disability	y Rider benefits, complete Sect	on A and Secti	ion C. If the pati	ient is submitting a c	laim for Hospi	ital
A. Complete this section for DIS	SABILITY claims.						
Diagnosis	ICD-9 Code	Date first unable to work (mm/dd/yy)	Is this co	endition the resu	ult of an accidental in	jury? ⊟Yes	□ No
If this claim is related to normal pr	egnancy, please provide th	<del> </del>					
Expected Delivery Date: (mm/dd/yy)	·	Actual Delivery Date: (mm/dd/yy)			Delivery Type ☐ Vaginal ☐ C-Section	:	
If related to a fracture or dislocation ☐ Closed ☐ Open ☐ Unknow		d:	If related to a	laceration, plea	se indicate the lengt	h:	
If related to a burn, please indicate is the patient's condition related to			ed%	☐ Third-square	e inches of body sur	face burned _	
Has the patient been treated for the lift yes, please list the diagnosis and Has the patient been hospitalized.	d treatment dates (mm/dd/	/yy).	past? □ Yes		nknown (mm/dd/yy):		
Facility Name							
Address							
City				State	Zip		
Was surgery performed? ☐ Yes	☐ No If yes, what proce	edure was performed?		Date Sur	gery Performed (mn	n/dd/yy):	
Is the patient still under your care	? ☐ Yes ☐ No If no, fir	nal date of treatment (mm/dd/y	·):				
Have you advised the patient to re	aturn to work? ☐ Yes ☐	No If yes, expected return to ☐ Full Time ☐ Part Ti		m/dd/yy):		Hours per da	ay
If yes, please indicate any ongoin If no, please indicate the restrictio	g restrictions and limitation ns and limitations that prev	ns in the space provided below. vent the patient from returning t	o work in the s	pace provided t	below.		
CURRENT RESTRICTIONS (acti	vities patient should not do	))					
CURRENT LIMITATIONS (activitie	es patient cannot do)						
CL-1023 (05/10)	<del> </del>	9		<del> </del>		· · · · · · · · · · · · · · · · · · ·	



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