

# TRS-ActiveCare Primary(+) & Blue Essentials HMO Plans

## Primary Care Physician (PCP) Code

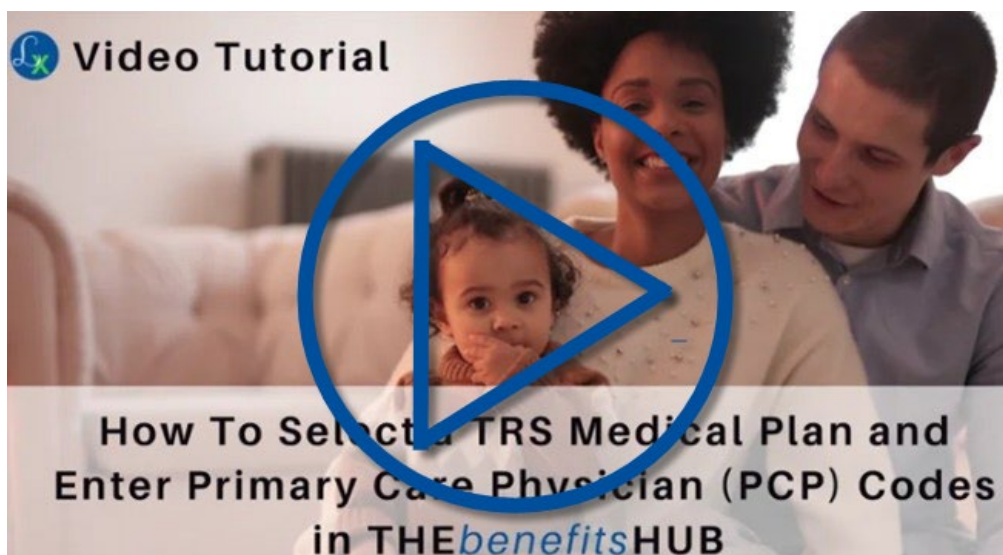
One of the ways to most effectively manage your health is through a personal relationship with a Primary Care Physician (PCP). If you are enrolling for the first time in the TRS-ActiveCare Primary, Primary+, or Blue Essential (South or West TX) HMO plans, you must have a PCP on file for yourself and your covered family members before seeking medical coverage. If you are currently enrolled in one of these plans, your current PCP is displayed here.

If you are currently in the Blue Essentials HMO plan, you will need to elect a new PCP if electing the TRS-ActiveCare Primary or Primary+ plan. Or, if you are currently in the TRS-ActiveCare Primary or Primary+ plan, you will need to elect a new PCP under the Blue Essentials HMO plan.

## NEW ELECTIONS ONLY: Selecting a PCP

You may choose a participating PCP by following the instructions below:

- Click on the Provider Website link below to view the provider search website.
  - [TRS-ActiveCare Primary Plan](#)
  - [West Texas Blue Essentials HMO Plan](#)
  - [TRS-ActiveCare Primary+ Plan](#)
  - [South Texas Blue Essentials HMO Plan](#)
- Search by the **doctor** in the desired **Zip Code**.
- Select the "View Profile" button for your doctor of choice
- Then find the **10 CHARACTER PCP #** for your physician.
- Copy and paste the ten-digit number into the Primary Care Provider (PCP) Code field.
- Repeat the steps above as needed for all dependents.



# TRS-ActiveCare Primary(+) & Blue Essentials HMO Plans

Members currently enrolled in a TRS-ActiveCare Primary, Primary+ plan, or Blue Essentials (South or West) HMO plan

For real-time PCP information, please log into Blue Access for Members (BAM) to view your current PCP. If this PCP is correct, then no action is needed. If you need to change your PCP, don't hesitate to contact a BCBSTX Personal Health Guide at the number on the back of your ID Card, or you may complete the update online through BAM.

If you would like to view who your PCP is, please follow the instructions below:

- Copy the ten-digit PIN within the Primary Care Provider (PCP) Code field.
- [CLICK HERE](#) to view the TRS Provider Lookup by PIN website.
- Paste the **10 CHARACTER PCP #** in the Input Provider PIN field.

Once entered, your PCP's information will display below the Provider PIN field

## Changing Your Current PCP During and After Enrollment

If you need to change your PCP after your enrollment is complete, you have two options:

### Option 1

- Contact TRS-ActiveCare customer service at:
  - TRS-ActiveCare Primary & Primary+ Plans: **866-355-5999**
  - West & South Texas Blue Essentials HMO Plan: **888-378-1633**

### Option 2

- Go to:
  - TRS-ActiveCare Primary & Primary+ Plans: [www.bcbstx.com/trsactivecare](http://www.bcbstx.com/trsactivecare)
  - West & South Texas Blue Essentials HMO Plan: <https://www.bcbstx.com/trshmo/>
- Log in to Blue Access for Members
- Click on the Doctors and Hospitals tab
- Click Change Primary Care Physician (Provider)
- Use the drop-down menu to choose the reason for your change and then click on PCP request change
- Search for a new PCP by name, specialty, location, or all
- Click on the circle next to the name of the PCP you chose

# TRS-ActiveCare Primary(+) & Blue Essentials HMO Plans

## TRS-ActiveCare Primary & Primary+ Plan Card Example

Luis C Palacios, MD

PCP ID: H08KJ55701

LOCATION

9255 Dallas Parkway Suite 120, Frisco, TX 75033

[Get directions](#)

CONTACT INFORMATION

Phone: 469-518-5580

✓ Accepting New Patients

Blue Cross BlueShield of Texas		TRS-ActiveCare Primary
Subscriber Name:	Member Name:	
Identification Number:	T2U123456789	
Group Number:	385003	
Coverage Date:	09/01/20	
PCP: First Last Name MD	999-999-9999 09/01/20	
Referrals Required		
PCP/Specialist	\$30/\$70	
Urgent Care	\$50	
TRS-Virtual Hlth	\$0 Medical	
TRS-Virtual Hlth	\$70 Behavioral	

## West & South Texas Blue Essentials HMO Plan Card Example

### Provider Highlights

Steven B Dobberfuhl, MD

PCP ID: H08001K201

LOCATION

7201 Manchaca Rd Ste B, Austin, TX 78745

[Get directions](#)

CONTACT INFORMATION

Phone: 512-443-3577

Blue Cross BlueShield of Texas		HMO
Subscriber Name:	Member Name:	
Identification Number:	ZGZ123456789	
Group Number:	123456	
Coverage Date:	09-01-17	
Member Effective:	09-01-17	
HMO FAMILY TDI	Blue Essentials	
PCP Name	Effective Date	
Primary Care	\$25	
Specialist	\$40	
Urgent Care	\$75	
Emergency Room	20% after ded	
RxBN:	011552	
RxPCN:	BCTX	

## Members currently enrolled in a TRS-ActiveCare HD or TRS-ActiveCare 2 Plan

The TRS-ActiveCare HD and TRS-ActiveCare 2 plan options do not require a Primary Care Physician (PCP) selection. You can search for available providers by clicking on the Provider Website link below.

- [TRS-ActiveCare HD](#)
- [TRS-ActiveCare 2](#)